



## Housing Solutions Service

Does your home meet your needs? Could you adapt it to meet your future wishes? If so you'll be pleased to know help is at hand. We can provide you with practical advice and support to help you consider your housing options, including moving on.

### How we can help

- Preparing your property for market.
- Support with paperwork.
- Accessing estate agents, surveyors and solicitors on your behalf.
- Help with de-cluttering/sorting.
- Organising removals.
- Taking care of utilities.
- Accessing a handy person.
- Help and advice on technology/aids to assist with independent living.
- Moving or re-homing a pet.

### What we will do

- Our Housing Solutions Co-ordinator will visit your home to discuss your needs.
- Prepare a tailor made moving plan and provisional timetable.
- Provide support from the beginning to the end of the moving process.
- Call you daily during the first week after your move to provide support.
- Follow-up one month after your move to check you are accessing all local services available to you.

## Housing Solutions Service

By choosing our Housing Solutions Service you will receive a friendly, professional and tailor made service.

### About us

We are a trusted charity with many years of experience in offering information and advice services to older people in West Sussex. We are highly organised and flexible and all our Housing Solutions Co-ordinators and staff are DBS (criminal record) checked.

### How much does it cost?

This service is currently being run as a pilot in Arun and Chichester areas. During this period there will be no charge for the service.

### For more information call

**Freephone  
0800 019 1310**  
between 10am and 2pm

Alternatively, call 01903 731800  
outside of these hours, or email  
[information@ageukwestsussex.org.uk](mailto:information@ageukwestsussex.org.uk)

### We are here for you

Whatever your situation we can assist you in considering your housing options, to enable you to make the decision that is right for you.

You may be only thinking of a change and are just seeking general advice and guidance, or you could be at the beginning or end of the process and require practical help. Whatever your situation, just give us a call on the freephone number below.

